



INTERNATIONAL
BEST
PRACTICE
COMPETITION

A Virtual One-Stop Shop for Best Practices

A unique opportunity to listen and learn from exceptional best practices from around the globe

9th International Best Practice Competition

Best of the Best – Awards Spectacular (Final): 18 – 19 July 2023

5th Organisation-Wide Innovation Award and 8th Global Benchmarking Award

Final: 2 August 2023

& 2nd Environmental, Social, & Governance (ESG) Excellence Award,

Final: 7 September 2023

Organisers of the International Best Practice Competition:



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Webinar Schedule

Day	Time	Competition	Session	Webinar Link
Tuesday 18 July, 2023	Start: UTC-9.00am, UAE-1.00pm, NZ-9.00pm Finish: UTC-11.25am, UAE-3.25pm, NZ-11.25pm	International Best Practice Competition	FINAL Session 1 7 presentations	<p>Invitation links for the webinars will be sent directly to presenters and judges.</p> <p>All others please register at: https://www.bestpracticecompetition.com/register-now/</p>
Wednesday 19 July 2023	Start: UTC-9.00am, UAE-1.00pm, NZ-9.00pm Finish: UTC-11.25am, UAE-3.25pm, NZ-11.25pm	International Best Practice Competition	FINAL Session 2 7 presentations	
Thursday 20 July 2023	Start: UTC-10.00am, UAE-2.00pm, NZ-10.00pm Finish: UTC-10.30am, UAE-2.30pm, NZ-10.30pm	7 Star - Award Winner(s) Announced		
Monday 31 July, 2023		International Best Practice Competition	IBPC Best Practice Certificates including Star Ratings issued to all participants	
Wednesday 2 August, 2023	Start: UTC-6.00am, UAE-10.00am, NZ-6.00pm Finish: UTC-8.45am, UAE-12.45pm, NZ-8.45pm	Organisation-Wide Innovation Award	FINAL • Maximum of 6 Presentations	<p>Invitation links for the webinars will be sent directly to presenters and judges.</p> <p>All others please register at: https://www.bestpracticecompetition.com/register-now/</p>
Wednesday 2 August, 2023	Start: UTC-11.00am, UAE-3.00pm, NZ-11.00pm Finish: UTC-11.30am, UAE-3.30pm, NZ-11.30pm	Global Benchmarking Award	FINAL • Maximum of 6 Presentations	
Thursday 3 August, 2023	Start: UTC-10.00am, UAE-2.00pm, NZ-10.00pm Finish: UTC-10.30am, UAE-2.30pm, NZ-10.30pm	<p>Award Winner(s) Announced:</p> <ul style="list-style-type: none"> • Organisation-Wide Innovation Award • Global Benchmarking Award • Special recognition to NZ Best Practice Competition winners • International Best Practice Competition <p>6-Star Best Practices Announced (these are in addition to the ones that have already been awarded to the 14 Finalists)</p> <p>Category Prizes: - Highest Star Rating for each Category</p> <p>Pioneer in Excellence Prizes: - Awarded to organisation(s) that have had the most best practices assessed at 4-Stars ★ ★ ★ ★ or above - Awarded to organisation(s) that have had the most best practices assessed at 5-Stars ★ ★ ★ ★ ★ or above - Awarded to organisation(s) that have had the most best practices assessed at 6-Stars ★ ★ ★ ★ ★ ★ or above</p>		
Thursday 7 September, 2023	Start: UTC-8.00am, UAE-12.00pm, NZ-8.00pm Finish: UTC-10.35am, UAE-11.10am, NZ-10.35pm	Environmental, Social, & Governance (ESG) Excellence Award	FINAL • Maximum of 5 Presentations	
Friday 8 September, 2023	Start: UTC-8.00am, UAE-12.00pm, NZ-8.00pm Finish: UTC-8.20am, UAE-12.20pm, NZ-8.20pm	Award Winner(s) Announced		<p>Invitation links for the webinars will be sent directly to presenters and judges.</p> <p>All others please register at: https://www.bestpracticecompetition.com/register-now/</p>



Time	Final - Organisation-Wide Innovation Award	Wednesday 2 August 2023
Start: UTC-6.00am, UAE-10.00am, NZ-6.00pm	Introduction – Dr Robin Mann, Centre for Organisational Excellence Research (COER), New Zealand	
Judges <ul style="list-style-type: none"> • Miguel Jiménez, CEO & Founder of FFWD – Futures Intelligence and Strategic Foresight, Spain • Dr Alan Samuel, Benchmarking Consultant & Researcher (futurist & best practice), Research in AI-human Collaboration, Leadership & Life Coach, New Zealand. • Atif Baig, Researcher, Organisational Excellence Research (COER), New Zealand • Dr H. James Harrington, Business Performance & Quality Author & Consultant, United States • Ron Young, founder of Knowledge Associates International, United Kingdom 		
UTC-6.05am, UAE-10.05am, NZ-6.05pm	Al Ain City Municipality, UAE Presenter(s): Fatima Al Harmoudi, Innovation Section Head Q & A Team: Fatima Al Harmoudi, Innovation Section Head, Mubarak Al Shamsi, Knowledge & Innovation Department Head, and Saeed A Afari, Innovation Specialist	
UTC-6.20am, UAE-10.20am, NZ-6.20pm	Central & South Ghawar Producing Departments (CGPD & SGPD), Saudi Arabia Presenter(s): Ahmad Alboali, Innovation Coordinator Q & A Team: Ahmad Alboali, Innovation Coordinator, Mansour Al-Hajri, Engineering Supervisor, and Mishaal Alhetairshi, Engineering Manager	
UTC-6.30am, UAE-10.30am, NZ-6.30pm	Central & South Ghawar Producing Departments (CGPD & SGPD), Saudi Arabia Presenter(s): Ahmad Alboali, Innovation Coordinator Q & A Team: Ahmad Alboali, Innovation Coordinator, Mansour Al-Hajri, Engineering Supervisor, and Mishaal Alhetairshi, Engineering Manager	
UTC-6.45am, UAE-10.45am, NZ-6.45pm	Arya Sasol Polymer Company, Iran Presenter(s): Hamed Jafar Zanjani, Planning & Programming Manager, Mahsa Esmaeilnejad, Head of System and Business Process, and Atefeh Bahmanabadi, Research and Development Specialist Q & A Team: Hamed Jafar Zanjani, Planning & Programming Manager, Mahsa Esmaeilnejad, Head of System and Business Process, and Atefeh Bahmanabadi, Research and Development Specialist	
UTC-7.10am, UAE-11.10am, NZ-7.10pm	Dubai Customs, UAE Presenter(s): Mohammed Al Bishtawi, Innovation Analyst Q & A Team: Mohammed Al Bishtawi, Innovation Analyst and Mohammed Abu Ratema, Senior Analyst Business Process Improvement	
UTC-7.20am, UAE-11.20am, NZ-7.20pm	Dubai Customs, UAE Presenter(s): Mohammed Al Bishtawi, Innovation Analyst Q & A Team: Mohammed Al Bishtawi, Innovation Analyst and Mohammed Abu Ratema, Senior Analyst Business Process Improvement	
UTC-7.35am, UAE-11.35am, NZ-7.35pm	Jam Petrochemical Company, Iran Presenter(s): Shahin Hosseini, Head of Department Q & A Team: Shahin Hosseini, Head of Department	
UTC-7.45am, UAE-11.45am, NZ-7.45pm	Jam Petrochemical Company, Iran Presenter(s): Shahin Hosseini, Head of Department Q & A Team: Shahin Hosseini, Head of Department	
UTC-8.00am, UAE-12.00pm, NZ-8.00pm	Close	
UTC-8.10am, UAE-12.10pm, NZ-8.10pm	Close	
UTC-8.20-8.40am, UAE-12.20-12.40pm, NZ-8.20-8.40pm	Judges Consensus Meeting – Private	
Time	Awards Announcement	Thursday 3 August 2023
UTC-10.00am, UAE-2.00pm, NZ-10.00pm	Award Winner(s) Announced - Organisation-Wide Innovation Award Award Winner(s) Announced – Global Benchmarking Award Pioneer Prizes and Category Award Winners - International Best Practice Competition	
UTC-10.30am, UAE-2.30pm, NZ-10.30pm	Close	



Final - Global Benchmarking Award		Wednesday 2 August 2023
Time		
Start: UTC-11.00am, UAE-3.00pm, NZ-11.00pm	Introduction – Dr Robin Mann, Centre for Organisational Excellence Research (COER), New Zealand	
Judges	<ul style="list-style-type: none"> • Dr Alan Samuel, Benchmarking Consultant & Researcher (futurist & best practice), Researcher in AI-human Collaboration, Leadership & Life Coach, New Zealand. • Khashayar Ataie, Director of International Affairs, IPC Group, Iran • Ma. Teresa U. Bagaman, Director, Global Benchmarking Network, Consultant on Strategic Innovation, The Medical City, Philippines • Suresh Lulla, Managing Trustee, Qimpro Foundation, India • Dr Mehran Doulat, Centre of Excellence (CoE), Universiti Teknikal Malaysia (Melaka), Malaysia 	
UTC-11.05am, UAE-3.05pm, NZ-11.05pm	Dubai Municipality, UAE	
	Presenter(s): Soha Farouk Mohamed Fahmy Radwan, Knowledge & Innovation Specialist and Nariman AbdulGhaffar Al Baqi, Senior Planning & Developing Specialist	
UTC-11.20am, UAE-3.20pm, NZ-11.20pm	Q & A Team: Soha Farouk Mohamed Fahmy Radwan, Knowledge & Innovation Specialist and Nariman AbdulGhaffar Al Baqi, Senior Planning & Developing Specialist & Judges –	
UTC-11.45am, UAE-3.45pm, NZ-12.00am	Close	
UTC-11.45am-12.15pm, UAE-3.45-4.15pm, NZ-11.45pm-12.15am	Judges Consensus Meeting – Private	
Time	Awards Announcement	Thursday 3 August 2023
UTC-10.00am, UAE-2.00pm, NZ-10.00pm	Award Winner(s) Announced - Organisation-Wide Innovation Award	
	Award Winner(s) Announced – Global Benchmarking Award	
	Pioneer Prizes and Category Award Winners - International Best Practice Competition	
UTC-10.30am, UAE-2.30pm, NZ-10.30pm	Close	



Final - Environmental, Social & Governance (ESG) Excellence Award		Thursday 7 September 2023
UTC-8.00am, UAE-12.00pm, NZ-8.00pm	Introduction – Dr Robin Mann, Centre for Organisational Excellence Research (COER), New Zealand	
Judges To be announced		
UTC-8.05am, UAE-12.05am, NZ-8.05pm	Dubai Customs, UAE Presenter(s): Rehan Uddin, Expert - CSR	
UTC-8.25am, UAE-12.25am, NZ-8.25pm	Q & A Team: Rehan Uddin, Expert - CSR	
UTC-8.35am, UAE-12.35am, NZ-8.35pm	Mobarake Steel Company, Iran Presenter(s): Mohammad Nazemi Harandi, Deputy of Technology at Mobarake Steel Company	
UTC-8.55am, UAE-12.55am, NZ-8.55pm	Q & A Team: Mohammad Nazemi Harandi, Deputy of Technology at Mobarake Steel Company	
UTC-9.05am, UAE-1.05pm, NZ-9.05pm	Dubai Municipality, UAE Presenter(s): Sadin Al Falasi, Logistics Services Section Manager and Shireen Al Issa, Vehicle Management Data Analyst	
UTC-9.25am, UAE-1.25pm, NZ-9.25pm	Q & A Team: Sadin Al Falasi, Logistics Services Section Manager and Shireen Al Issa, Vehicle Management Data Analyst	
UTC-9.35am, UAE-1.35pm, NZ-9.35pm	Nouri Petrochemical Company, Iran Presenter(s):	
UTC-9.55am, UAE-1.55pm, NZ-9.55pm	Q & A Team:	
UTC-10.05am, UAE-2.05pm, NZ-10.05pm	Other Finalist to be Announced	
UTC-10.25am, UAE-2.25pm, NZ-10.25pm		
UTC-10.35am, UAE-11.10am, NZ-10.35pm	Close	
UTC-10.40am-11.00am, UAE-12.05-12.30pm, NZ-10.40pm-11.00pm	Judges Consensus Meeting – Private	
Awards Announcement		Friday 8 September 2023
UTC-8.00am, UAE-12.00pm, NZ-8.00pm	Award Winner(s) Announced - Environmental, Social & Governance (ESG) Excellence Award	
UTC-8.20am, UAE-12.20pm, NZ-8.20pm	Close	

This is an event you do not want to miss!

For further information visit

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